

Elements of LifeSmiles Practice Culture

- ✓ *Take care of patients the way you would like to be taken care of*
- ✓ *Team members support one another*
- ✓ *Embrace 'lifetime learning'*
- ✓ *Seek to understand each patient as a unique person*
- ✓ *Show compassion, empathy and acceptance toward each other and our patients*
- ✓ *Strive to be non-judgmental*
- ✓ *Patients deserve our 100% focus and attention (distractions are to be 'checked at the door')*
- ✓ *Be positive*
- ✓ *Do your best every day*